

Terms and Conditions

2019 River Cruising and Small Ship Adventures

Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

DEPOSIT SCHEDULE

Tulip Time on the Romantic Rhine and Mosel • Romantic Rhine and Mosel River Cruise • The Legendary Blue Danube River Cruise • Cruising the Adriatic and the Dalmatian Coasts • Portugal and the Douro River Cruise • Cuba Cruise • Best of China and Yangtze River Cruise

Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$829	90 Days
• Without TPP Coverage	\$400	90 Days
Cruise Tour Only	Deposit Per Person	Final Payment
• With TPP Coverage	\$729	90 Days
• Without TPP Coverage	\$400	90 Days

DEPOSIT SCHEDULE

Cruising Ecuador's Galápagos Islands

Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	90 Days
• Without TPP Coverage	\$400	90 Days
Cruise Tour Only	Deposit Per Person	Final Payment
• With TPP Coverage	\$799	90 Days
• Without TPP Coverage	\$400	90 Days

DEPOSIT SCHEDULE

Treasures of the Pharaohs

Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$649	90 Days
• Without TPP Coverage	\$400	90 Days
Cruise Tour Only	Deposit Per Person	Final Payment
• With TPP Coverage	\$599	90 Days
• Without TPP Coverage	\$400	90 Days

Refund and Cancellation Policy

Payments for land, air and cruise arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium. All refunds will be processed by Trip Mate, Inc. Please go to www.tripmate.com/wpF431G for details on the coverage for the Traveler Protection Plan.

Should you choose not to purchase our Traveler Protection Plan, the following per person cancellation amounts will be charged:

- 91 days or more prior to departure: Deposit Amount
- 90 days to day of departure: 100% of total tour
- No refund on unused portions of the tour

Exclusions for the Cancellation Fee Waiver

Mayflower Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Tours.

"Freedom to Travel" Guarantee

On those rare occasions when the Exclusions mentioned above make it necessary to modify its Refund and Cancellation Policy, Mayflower's "Freedom To Travel" Guarantee will take effect for those passengers who purchased the Travelers Protection Plan (TPP). This Guarantee will allow travelers to apply all monies paid to Mayflower Tours, including the Cancellation Fee Waiver, toward any future Mayflower tour that departs within 12 months of their notification.

Tour Price Includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only) if air is purchased through Mayflower, services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions as indicated, portage at hotels and ship, gratuities for waiters at included meals, as well as Mayflower Money. Included meals and admissions are clearly noted in the touring description. Air transportation is available upon request, at additional cost for all tours.

What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; any inter-country air; airline luggage charges; port charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers and local guides. Gratuities for ship's crew and Cruise Directors are not included in the tour price unless specified. Transfers between airport and hotel or ship are not included unless you purchase air from Mayflower. Baggage fees assessed by the airlines are not included in the air price if you purchased air from Mayflower.

Airline Security Measures

The Transportation Security Administration requires that travelers provide their name to their airline exactly as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas

Each U.S. citizen must have a valid passport. Expiration date of passport should be at least six months after the return date of the tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send visa application instructions if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited. Visa fees and costs for acquiring visa are not included in the tour cost and are the responsibility of the traveler.

Itinerary Changes

There may be times when we may have to alter the scheduled itinerary, cruise vessels, hotels, shore excursions etc. due to weather conditions or conditions on the river in regards to water levels, locks, or other delays. Any changes in the itinerary due to these conditions will not result in eligibility for a refund. All itineraries are subject to change without prior notice and may need to be altered due to water level and other weather conditions.